

SKI AND SNOWBOARD INSTRUCTOR

Reporting to the Assistant General Manager and Snow School Supervisor, the Ski/Snowboard Instructor role is responsible for the safe and effective delivery of both small/large group and private lessons to guests according to techniques learned through professional training and development through CSIA and CASI. The Ski/Snowboard Instructor ensures the ski surfaces and public activity areas operate effectively, safely and ensures customers follow the Alpine Responsibility code.

The position will work in partnership with the Snow School, Guest Services and Rentals Associates, whose responsibilities include indoor facility work. There will be mutual support between the roles.

You possess relevant education supplemented by ski industry or guest service experience, preferably in the hospitality/tourism industry. Experience with the ski and snowboard industry is essential. You are hands-on, identifying opportunities and solving problems. You are proactive, committed to safety and quality service. You have demonstrated strong interpersonal and communication skills with experience in dealing with the public and fellow staff. You create a safe and positive work culture.

RESPONSIBILITIES

- Provides excellent guest service to internal and external guests, creates a positive, family-oriented and lively atmosphere
- Operates the facility according to Board-approved operational requirements, Board-approved policies and procedures and all applicable regulatory standards
- Identifies and pursues opportunities to improve the sustainability of the organization
- Acts as a community ambassador for the Edmonton Ski Club
- Assists in other areas as required; including rentals, and guest services (if applicable)

QUALIFICATIONS

- Level 1 certification with accredited governing body
- Security clearance check may be required (18 years of age and older)
- Participation in upgrading opportunities over the course of the season
- Outgoing and friendly attitude
- Ability to work in adverse weather conditions and work a schedule that includes evenings, weekends and holidays

COMPENSATION/WORK SCHEDULE

This is a full time / part-time seasonal position, November – March (inclusive). Hourly paid position, rate depends on experience and knowledge. Planned hours of operation are:

- Monday and Tuesday 5PM-9PM
- Wednesday, Thursday & Friday 1PM-9PM
- Saturday & Sunday 9AM-5PM

To apply, please direct your resume to snowscool@edmontonskiclub.com, and in Subject Line please indicate the job position of Ski Snowboard Instructor. Please note, only eligible candidates will be contacted, by email, for an interview.