

EDMONTON ski club

EST. 1911

Mask Exemption Policy

The Edmonton Ski Club requires masks or face coverings over the nose, mouth and chin to be worn at all times by all visitors 2 years of age and older in all areas- indoors and out. As stated in the Canadian Charter of Human Rights, the Edmonton Ski Club will also make an exemption to this policy for medical reasons, which must be confirmed with a medical exemption letter from a medical professional for reasons as outlined on the Alberta Public Health Guidelines-

<https://www.alberta.ca/masks.aspx#jumplinks-0>

At no time will Edmonton Ski Club condone the abuse, argument or debate with staff on this policy. We will respect and do our best to make reasonable accommodations for qualified medical exemptions.

Details are outlined below:

Process:

1. When a staff member is approached by a visitor to the Edmonton Ski Club site stating a mask or face covering exemption, the staff member will request proof of exemption from a qualified medical practitioner is required
2. Accommodations will be situationally based and vary depending on how busy the hill is at that given time.
3. Staff are able to refuse the visitor entry given that accommodations have been attempted to the best of the ability of the Edmonton Ski Club, but safety cannot be maintained for all individuals.
4. Visitors may be asked to return on another day, free of charge, if the safety of other visitors and Edmonton Ski Club staff cannot be maintained at all times.

Accommodations must include the following:

- All staff must be informed and given the opportunity to refuse to work in a given situation.
- Qualified Mask exemptions will have an indication on their ticket to show staff when asked- Staff have the right to refuse service without repercussion or prejudice.
- The guest must maintain 2 metres of distance between all other individuals at all times
- Indoor use for the visitor will be limited to washroom use ONLY

Special Situations:

- Rentals: The visitor will have all gear brought to them outside of the rental area. If assistance is needed, the visitor will need to have a member of their household group assist them. Staff may determine if they feel personally safe offering assistance or not- there will be no repercussions for staff who choose to refuse assistance out of concern for personal safety.
- Lessons: The visitor will be asked to have a member of their household group attend the lesson with them to assist as necessary. The instructor will be informed in advance of the lesson and be given the right to refuse to teach the lesson. If we cannot provide an instructor who is comfortable offering service to a mask exempt patron the lesson will be refunded.